

Midwest Foods & Liquor Returns Policy

All products you buy in store, with the exception of Gift Cards, are covered by the Midwest Foods & Liquor Returns Policy.

If you've changed your mind

We will not provide a refund where you have simply changed your mind about products purchased from the store.

If you have overpurchased items, we encourage you to share with those in need, in particular the elderly, disabled and most vulnerable.

Faulty products

With Proof of Purchase

If the product you buy from the store is faulty then we will cheerfully refund the purchase price or exchange the product.

For some high value items, we reserve the right to have the product assessed for acceptable quality prior to providing you with a suitable remedy.

To make a claim under our Returns Policy, you must return the item to the store. Any cost incurred by you in bringing the item to the store will be borne by you.

Without Proof of Purchase

If you do not have proof of purchase and you wish to return a faulty or defective product, we will not exchange the product or provide a refund.

Rainchecks

Rainchecks will not be available on any advertised stock. 'Advertised stock' includes any product advertised for sale, or which is on promotion.

Gift Cards

Please note that all Gift Cards are subject to their own separate terms and conditions, as well as the rights and remedies provided by the Australian Consumer Law.